

**Books related to Civility
for
BUSINESS**

Door County Civility Project



- Civility Unleashed! Using Civility to Survive and Thrive in The Workplace** Diana Damron, 2016
- Crucial Accountability** Kerry Patterson, Joseph Grenny, Ron McMillan, & Al Switzler, 2013
- Crucial Conversations** Kerry Patterson, Joseph Grenny, Ron McMillan, & Al Switzler, 2011
- Dealing with Difficult People** Roberta Cava, 1999
- How to Break Up With Your Phone** Catherine Price, 2018
- Mastering Civility - A Manifesto for the Workplace** Christine Porath, 2016
- On Emotional Intelligence** HBR's 10 Best Reads (Includes The Price of Incivility: Lack of Respect Hurts Morale - and the Bottom Line) 2015
- Reclaiming Civility in the Public Square - 10 Rules that Work** Cassandra Dahnke & Tomas Spath, with Donna Bowling, 2007
- Reclaiming Conversation - The Power of Talk in the Digital Age** Sherry Turkle, 2016
- Saving Civility 52 Ways to Tame Rude, Crude, & Attitude for a Polite Planet** Sara Hacala, 2011
- The 30% Solution - How Civility at Work Increases Retention, Engagement and Profitability** Lawena Bayer, 2016
- The 7 Habits of Highly Effective People: Restoring The Character Ethic** Stephen R. Covey, 1999
- The Civility Solution: What to Do When People Are Rude** P.M. Forni, 2009
- The Cost of Bad Behavior: How Incivility Is Damaging Your Business And What to Do About It** Christine Pearson, 2009
- The Kindness Boomerang** Orly Wahba, 2017
- The Road to Character** David Brooks, 2015
- The Thinking Life - How to Thrive in the Age of Distraction** P.M. Forni, 2011
- Who Moved My Cheese** Spenser Johnson, M.D., 1998